

## Quality politics

It is the policy of **Doilan Tegia, S.Coop** to **satisfy** the expectations and needs of our customers, guaranteeing the Quality of our products and services, **compliance with legal and regulatory requirements**, as well as the **CONTINUOUS IMPROVEMENT** of the entire organization.

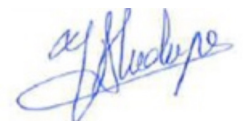
We opt for **Quality** as a **determining element** of **adequate Business Management** that leads to achieving a degree of **Competitiveness** such that it guarantees the Company's **Profitability**.

We recognize that our most important resource is **People** and the importance of the tasks they perform to achieve quality service.

Therefore, in this Quality Project we want to integrate, involve and work as a team with all the people of **Doilan Tegia, S.Coop** and also with **Suppliers and Clients**.

- We define the **Training and Qualification** of personnel as a basic operational instrument in terms of Quality.
- We have **material resources and technical documentation** appropriate to the services we perform and compatible with the technologies and quality levels required.
- For all these reasons, we have documented and implemented a **Quality System** in accordance with the requirements of the **UNE EN ISO 9001** and **UNE EN 9100** standards focused on **Continuous Improvement** and that is known, understood and applied by each and every one of the people who we integrated **Doilan Tegia, S.Coop**.
- Objectives will be established that will be **reviewed annually** together with the Quality Policy. The achievement of these objectives is everyone's responsibility, requiring the participation and collaboration of all **Doilan Tegia, S.Coop** staff, for which the Company's Management disseminates the established Quality Policy.

ZEGAMA, 25th of January - 2019



General Manager of Doilan Tegia, S.Coop.